

ISLANDS VIEW - TERMS & CONDITIONS

- Islands View is strictly Non Smoking.
- Website and brochure accuracy. Details described in the brochure and on the website were correct at the time of printing. Property prices and descriptions may be subject to change.
- A non refundable deposit of 33.3% is to be paid on booking.
- A booking is only accepted once a cleared deposit has been received.
- The balance is payable 6 weeks prior to commencement of the holiday and is non refundable.
- If the holiday is booked within 6 weeks of arrival date full balance must be paid.
- Cancellations must be made in writing.
- Please note that booking a holiday is a legally binding commitment, you are advised to take out the relevant insurances to cover cancellation, illness cover and cover for your belongings whilst on holiday.
- Islands Vw can accommodate a maximum of 5 people only. This must not be exceeded in accordance with Health and Safety Regulations.
- You are requested to treat the facilities and appliances with due respect and to leave the property in the condition in which you found it, clean and tidy. Hoovers etc are available for your use at the property. We reserve the right to levy an additional charge for any extra cleaning required after your occupancy and for any consequential loss. We reserve the right to make a claim against you for repair or loss as a result of damaged caused.
- All breakages and damages must be reported to us and paid for before departure.
- Keys must be collected from and returned to the key holder or designated location. Please note: in the event that you do lose the keys to the cottage that you will be charged for replacement keys and callout.
- One car parking space is allocated within the car port under the property and we would ask you to respect that and park with due consideration for other property owners.
- Islands Vw is available from 4.00pm on your day of arrival and you are required to vacate the property by 10:00am on your departure date.
- Access by us or a representative should be allowed at any reasonable time during the holiday period.
- The owners and their representatives reserve the right to terminate a letting where it is in the interests of safety, consideration of others, or where a condition has been ignored.
- There are no pets allowed at Islands View.
- Complaints - If you have any cause for dissatisfaction then please contact us as soon as possible. Please contact us while still on holiday and provide details of the complaint.
- No liability can be accepted by us and no compensation will be paid by us, where you or your personal property(and/or any person in the party and/or their personal property) suffer any loss, damage,injury,disappointment,inconvenience or otherwise, or where the performance or prompt performance of any obligations by us are prevented or affected, by any event which we could not have reasonably foreseen or avoided.

Thank you for reading these important terms and conditions.